

In the power point presentation, I talk about six types of support that universities offer to students with disability. While I am talking, the graphics show how students with disability rated the six types of support. More than 1,700 students participated in the national survey, and the satisfaction ratings are based on their responses.

The first type of support relates to attitudes. This refers to how university staff respond to students with disability.

35% of participants rated this type of support as Excellent. 31% rated it as Above Average. 25% rated it Average. 7% rated it Poor. 2% rated it Very Poor.

The second type of support relates to processes, systems and information, provided to students with disability, to know their rights, arrange accommodations and ask for other support to help them in their studies. 34% of participants rated this support as Excellent. 29% rated it as Above Average. 22% rated it Average. 11% rated it Poor. 4% rated it Very Poor.

The third type of support relates to technology, such as the software, hardware and devices students need to support their diverse learning needs. 27% of participants rated this support as Excellent. 31% rated it as Above Average. 31% rated it Average. 9% rated it Poor. 2% rated it Very Poor.

The fourth type of support is around the built environment, such as access to buildings, suitability of rooms, furniture, lighting, et cetera. 24% of participants rated this support as Excellent. 29% rated it as Above Average. 30% rated it Average. 13% rated it Poor. 4% rated it Very Poor.

The fifth type of support was about social inclusion. For example, feeling part of university life, being able to take part in extra-curricular activities. 24% of participants rated this support as Excellent. 25% rated it as Above Average. 29% rated it Average. 15% rated it Poor. 7% rated it Very Poor.

The sixth type of support was around communication, especially around delivery of teaching and assessment. 20% of participants rated this support as Excellent. 37% rated it as Above Average. 32% rated it Average. 16% rated it Poor. 5% rated it Very Poor.